If you are concerned about possible wrongdoing at work, the Public Interest Disclosure Act 1998 (PIDA) provides guidance for dealing with these and other whistleblowing issues in a safe and constructive way. It encourages you to raise concerns internally in the first instance.

Internal – contacts for whistleblowing

We hope that you will feel able to raise any such concern internally, confident that it will be dealt with properly and that all reasonable steps will be taken to protect you from victimisation. If you don’t feel able to raise or resolve a concern with your line manager, please contact someone internally who has been nominated for this purpose:

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shirley Watling</td>
<td>01902 379900</td>
</tr>
<tr>
<td>Rob Abbott</td>
<td>07973 921107</td>
</tr>
</tbody>
</table>

PIDA states that individuals who make qualifying disclosures of information in the public interest have the right not to suffer detriment by any act or omission of their employer because of the disclosure. A qualifying disclosure is one which, in the reasonable belief of the worker, suggests that one or more of the following has been, is being, or is likely to be committed:

- a criminal offence;
- a failure to comply with any legal obligation;
- a miscarriage of justice;
- the putting of the health and safety of any individual in danger;
- damage to the environment; or
- deliberate concealment relating to any of the above.

PIDA protects you in making a disclosure to your employer where the disclosure meets the requirements set out above and is made in good faith.

Advice

If you want free, confidential advice on what is protected by PIDA and how best to raise your concern, you can contact for example, the independent charity, Public Concern at Work on 020 7404 6609/www.pcaw.co.uk

External – Financial Services Authority

If you’re worried about something at work, it may be that you are concerned about something that is relevant to the functions of the FSA.

If you’ve disclosed your worry internally and you are concerned either by the response or lack or response, or if you feel unable to talk to anyone internally for whatever reason, you can contact the FSA. PIDA protects you if you contact the FSA where:

- you satisfy the test for speaking to your employer (see above);
- you reasonably believe the information and any allegations in it are substantially true; and
- you reasonably believe the FSA is responsible for the issue in question.

Please note that there are other bodies prescribed under PIDA for a range of matters apart from financial services – see www.hmso.gov.uk/si/si1999/19991549.htm and use ‘search’ to find Public Interest Disclosure Act.

FSA contact details

FSA’s direct whistleblowing number is 020 7676 9200
FSA’s direct email address is whistle@fsa.gov.uk
Further information is available at www.fsa.gov.uk/whistle/

Please send letters to:
Authorisation Enquiries Department (ref PIDA)
Financial Services Authority  25 The North Colonnade  Canary Wharf  London E14 5HS